

summary

Heather has over 9 years of success in Information Technology, significantly contributing on projects using a myriad of technologies in all aspects software development activities, including management and educational responsibilities. Heather has a passion for using technology to effectively communicate information and create elegant user experiences. Heather wishes to join a small to midsize organization as a technically creative contributor where she can leverage her extensive experience, technical knowledge, strong communication skills and natural leadership abilities to contribute to the creation of life positive technical products.

experience

Black Rock City, LLC - Photo Editor, Image Lead, Business Services Documentrix February 2001 - Present

- Select, manipulate, and place images in new and existing content on www.burningman.com. Develop image-related HTML coding standards and documentation. Manage volunteer efforts for projects requiring a high volume of image processing.
- Perform requirements gathering, project leadership, user experience consulting, and HTML development as image lead on senior web team. Initiate and manage enhancements to the site's image gallery tool. Coordinate design efforts for planned multi-media gallery.
- Lead documentation and technology efforts for the Business Services organization. Responsible for content development, imaging, and HTML coding of related pages on website. Coordinate worldwide team of photographers and videographers contributing to annual documentation project. Design and build groundbreaking "webumentaries" with photos, videos, audio, statistics and written copy showcasing the production and operation of the Center Camp Café and Camp Arctica as a gift to global arts community.

Bohemian Masquerade - Owner, Webmaster, Mask Artist, Photographer, Designer April 2001 - Present

- Website design, development, electronic order processing, and fulfillment of www.bohemianmasquerade.com.
- Live life as art through creation of art masks, visual storytelling through digital photography, and radical fashion and costume design.

Electronic Data Systems - Senior Consultant May 1993 - November 2001

- Technical consultant on 20 different projects for a dozen major corporations over the span of 8.5 years. Detailed project and technology history available in attachment.
- Early focus in support of the telecommunications industry, with later concentration in web development, user interface design, integration technologies, and corporate portal implementations.
- Flexibility, adaptability, and quick learning led to numerous recognized contributions in a variety of technical environments and client relationships. Leveraged strong skills in communication, documentation, knowledge transfer, and education with technical competence and natural leadership.

Ecolon World Industries - Database Manager June 1992 - March 1994

- Managed large database used for promotional mailings by popular East Coast music group, Everything.
- Provided desktop publishing services and served as a public relations agent.

RE/MAX Presidential - Marketing and Administrative Manager May 1992 - May 1993

- Maintained promotional database, queried northern Virginia's real estate database service, and managed financial spreadsheets.
- Provided desktop publishing services for creation of promotional materials.

technologies

Adobe PhotoShop 7.0	SeeBeyond e*Gate Integrator	SQL*Plus
Adobe Illustrator 8.0	XML	HTML
Macromedia Dreamweaver UltraDev 4	Visual Basic 6.0 Enterprise	Java
PhotoThumb	Crystal Reports	JavaScript
Paint Shop Pro	Microsoft Access	PageMaker
WinCVS 1.2	Oracle	And much more...
Visual Source Safe		

certifications and training experience

- SeeBeyond e*Gate Certified Developer.
- Certified facilitator for Price Pritchett's Change Management Workshop.
- Lead knowledge transfer efforts through creation, instruction, and documentation of university-style sessions for Visa and AT&T.
- Facilitated Communications Industry Training on the Future of Telecommunications.
- Served as Assistant Instructor for the Herndon pilot class of EDS Technical Training: Procedural Programming Using C.

education

Master of Science, Information Systems, George Mason University, Fairfax, Virginia December 1993
 Bachelor of Business Administration, Computer Information Systems, James Madison University, Harrisonburg, Virginia May 1992